

TYLER RAY

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ABOUT | A diligent professional who approaches every role with an owner's mindset. I combine persistence, accountability, and enthusiasm to not only meet targets but consistently surpass them. Efficiency, collaboration, and a relentless pursuit of excellence are the cornerstones of my work, driving both personal growth and organizational achievement. Recognized for my reliability, adaptability, and consistency, I uphold high standards, learn quickly, and foster a positive, results-focused environment.

EXPERIENCE | Pavilions

1000 Bayside Drive, Newport Beach, CA

Department Manager (Seafood) | July, 2025 – Present

- * Boosted departmental gross profit by an average of 75% month-over-month through targeted inventory controls and proactive sales initiatives
- * Rolled out the FreshTrax data-management platform and trained staff
- * Executed precise data entry and performed in-depth analysis of sell-through ratios, inventory balances, and monthly profit statements
- * Led and mentored a team of associates, delivering continuous training, constructive feedback, and regular performance evaluations
- * Guaranteed full adherence to all food-safety regulations and audit requirements, including EcoLab, Health Department, OSHA, and Weights & Measures standards
- * Coordinated scheduling, workload distribution, and cross-department collaboration to maximize productivity and maintain operational consistency
- * Upheld premium merchandising standards by ensuring planogram compliance, compelling visual displays, and execution of promotions

Store Supervisor | October, 2019 – July, 2025

- * Deployed and coached staff on the F.A.R. automated ordering platform, dramatically improving order precision
- * Acted as the in-store IT liaison, diagnosing and resolving hardware and software issues across iPad, Android, Excel, Word, Email, handheld devices, machines, scales, wrappers, POS terminals, surveillance and security systems, printers, and computers
- * Managed POS functions, overseeing transaction audits, register balancing, and cash handling for multiple checkout lanes
- * Directed onboarding and training initiatives, ensuring new hires quickly achieve high performance while consistently adhering to corporate policies
- * Provided top tier customer service and conflict-resolution support, maintaining professionalism
- * Assisted management with compliance enforcement, task delegation, and cross-departmental communication

* Earned recognition for outstanding dependability, availability, and the ability to juggle multiple responsibilities in a fast-paced retail setting

Meat/Seafood Clerk/Cashier | February, 2017 – October, 2019

- * Delivered friendly, high-quality customer service backed by thorough product expertise and a focus on excellence
- * Assisted with inventory management tasks such as stock rotation, accurate labeling, and routine tracking
- * Maintained strict adherence to food-safety protocols, cleanliness standards, and visual presentation guidelines
- * Showcased unsupervised autonomy, dependability, and collaborative spirit while consistently achieving daily operational targets
- * Designed and instituted a streamlined closing procedure for the department, a process that remains in use today

EDUCATION | **Orange Coast College, Costa Mesa**
Computer Science, A.S. (in progress)

PROJECTS | **Webserver** – Creator

- * Built an express webserver to host and share my website
- * Self-hosted webserver running on custom-built server, deployed in my network rack

Discord Bot Manager – Creator

**End of Life*

- * Modular CLI wrapper application for running and maintaining discord bots
- * Implemented modularity, file-update based restarts, asynchronous bot processes, custom CLI coloring API, bot-specific file management, and custom command processor
- * Utilized discord.js, child_process, mysql, jimp, and readline APIs

SKILLS | * javascript (Node.js)
* HTML/CSS
* java
* python
* RESTful API
* Microsoft Office Suite
* Google Suite
* Command line
* Linux/Ubuntu

* github
* SQL
* Computer building/assembly and deployment
* Network management
* Server management
* Individual and team work
* Communication
* Versatile and adaptable

INTERESTS | * 3D modelling/printing/engineering with Solidworks CAD
* Home lab (network management, NAS, and custom-built server)
* Server-hosting (Plex Media Server, Game servers, Bitwarden, and more)

* Building computers
* Learning new skills